

To,
The Branch Manager

Subject: Request for Removal/Reconsideration of Lien Marked on Bank Account and Raising Grievance on I4C Portal

Respected Sir/Madam,

I, _____, holder of Savings Bank Account No. _____ maintained with your branch, respectfully submit this application regarding the lien/freeze marked on my bank account pursuant to a cyber complaint originating from _____ Cyber Police.

The details relating to the lien/freeze are as follows:

1. Account Holder Name: _____
2. Account Number: _____
3. Bank Name: _____
4. Branch Address: _____
5. Cyber Police Station: _____
6. Acknowledgement Number: _____
7. Date of Transaction: _____
8. Disputed Amount: _____
9. Layer Mentioned: _____
10. Source of Funds: _____
11. Date of Lien Marking: / /

I respectfully submit that due to the **marking of LIEN**, I am facing severe financial hardship and difficulty in carrying out day-to-day banking transactions. I further state that I am fully willing and ready to cooperate with the investigation and comply with all lawful requirements.

Without prejudice to my legal rights and contentions, I am also ready and willing to repay/refund the disputed amount of Rs _____ if so directed by the concerned authority, subject to proper verification and procedure.

Further, for proper verification and assistance in investigation by the concerned Investigating Officer (IO), I am also attaching:

- screenshots of gaming transactions/ Business / Salary / Transaction,
- gaming site details,
- transaction records/invoices,
- and other supporting documents relating to the disputed transaction.

I request that the same may kindly be considered during verification of the matter.

It is further submitted that as per the **SOPs/guidelines** relating to cyber fraud complaints and banking grievance redressal mechanism, **I request your good office to kindly:**

- 1. Raise/update my grievance on the I4C/Cyber Crime portal;**
- 2. Provide complete details/reason for the lien marked on my account;**
- 3. Inform the concerned cyber police authority regarding my willingness to cooperate;**
- 4. Reconsider continuation of debit freeze/lien considering the small disputed amount and my cooperation;**
- 5. Allow partial/full operations in the account as permissible under applicable guidelines.**

I assure you that I shall cooperate in all future proceedings and furnish any document/information required by the bank or investigating agency.

Therefore, I humbly request your good office to kindly take appropriate steps for early resolution of the matter and removal/review of the lien/freeze marked on my account.

Thanking You,

Yours Faithfully,

(_____)

Account Holder

Account No. _____

Date: _____

Place: _____